



DISABLED SUPPORTERS POLICY STATEMENT

Ross County FC is committed to following the recommendations within the Disability Discrimination Act 1995 (DDA).

Disability is a mental or physical impairment affecting a persons ability to engage in day-to-day activities and covers four officially recognised categories within the Act: mobility, sight, hearing and learning.

We as a Club shall do all we can to meet the needs of disabled supporters by introducing the following:

- Ensure “disabled access” to include wheelchair, visually impaired, hearing disabilities, learning difficulties and ambulant disabled supporters.
- Provide 12 disabled parking spaces adjacent to the main entrance.
- Ensure adequate lighting in all areas of the stadium.
- Provide elevated wheelchair areas in the main stand.
- Provide carers with free entry and seating close to their charge.
- Provide seating for partially impaired close enough to the pitch in conjunction with their individual impairments.
- Provide a match commentator if required for blind or partially blind.
- Provide disabled toilets with easy wheelchair access.
- Provide a hearing loop for partially deaf supporters.
- Appoint a “named contact” within the club and display on the web site with the appropriate E-mail address.
- Train stewards deployed in disabled areas on People Handling and specific evacuation procedures in the event of an emergency.
- Ensure all refuges are identified and checked pre-match by the nominated stewards.
- Provision of access to Club Shop.

Disabled fans will be able to enjoy the same benefits many of us take for granted: a decent view, choice of location, ability to sit with friends and fellow supporters, cover from weather and fair access to tickets.

These are fair requests and ones we will deliver at Ross County FC.