

Apply for Season Ticket Loan - Existing CCU Members (Future Ticketing)

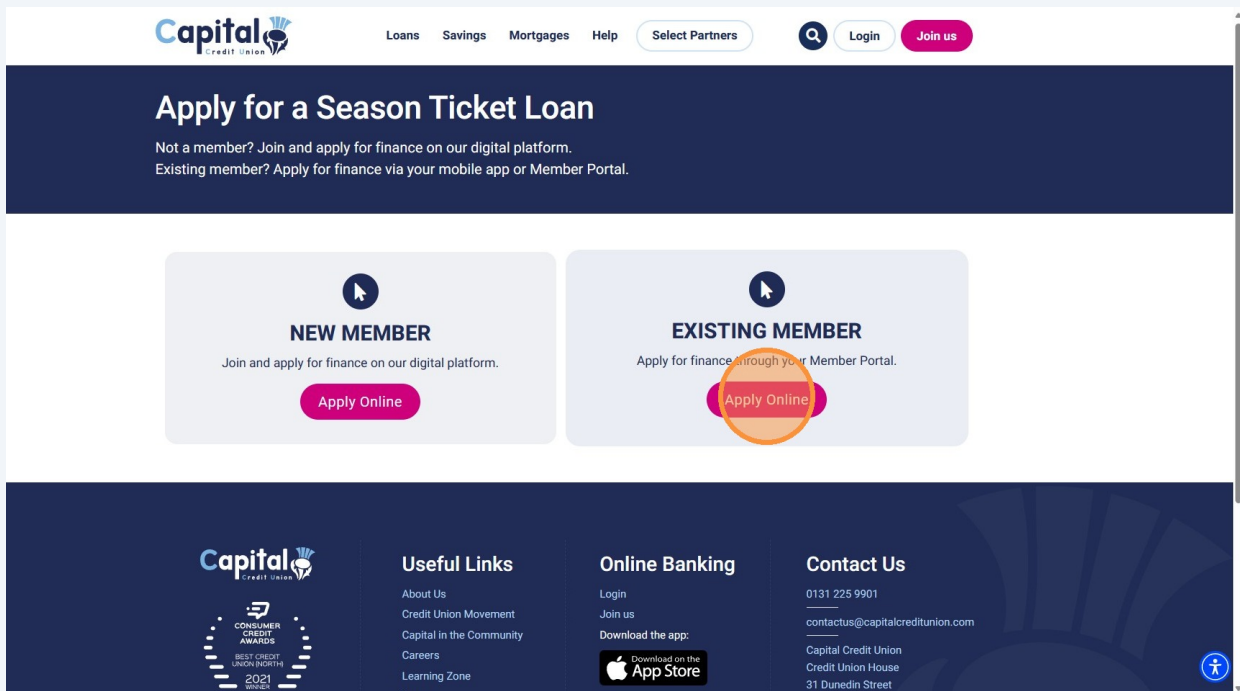
1

After completing the ticket/seat application on the Future Ticketing portal, you will be redirected to the CCU website:

<https://www.capitalcreditunion.com/apply-for-a-season-ticket-loan/>

2

Click "Apply Online"



3 Enter your 9 digit membership number.

Capital
Credit Union

Welcome to our secure online banking platform.

New Member? Activate using your new member number.

Activate Now

Existing Member? Log in below
What is your membership number?

Enter Your Password

Login

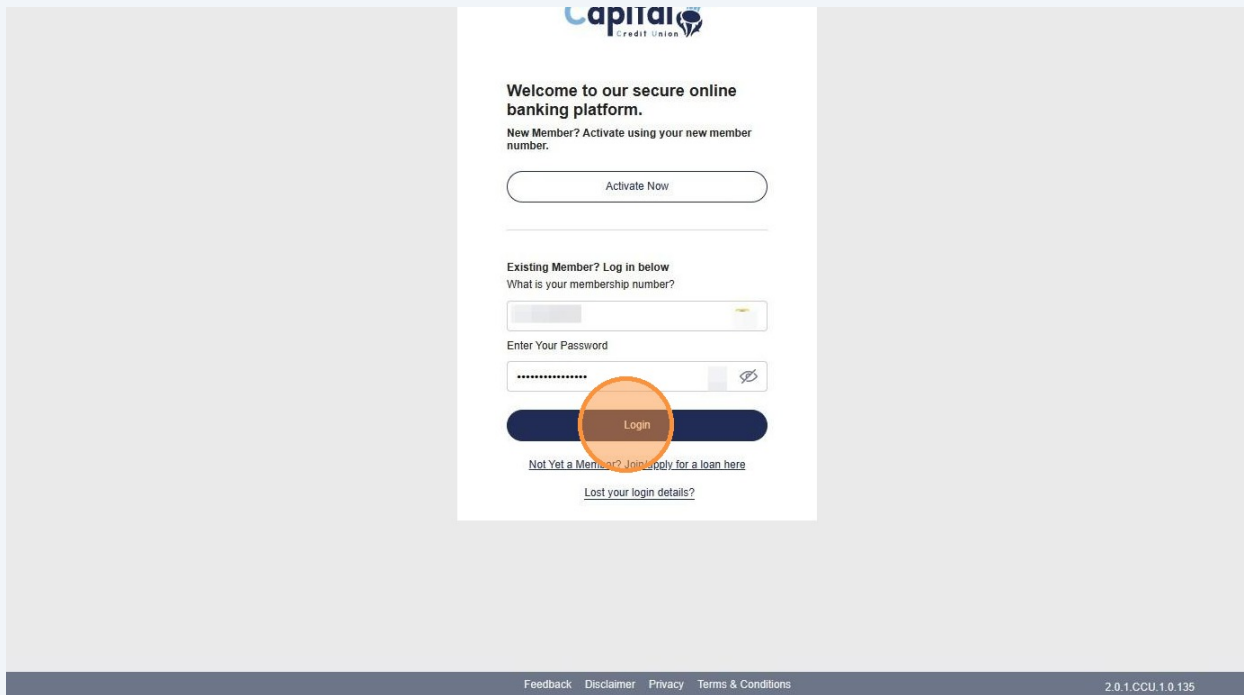
[Not Yet a Member? Join/apply for a loan here](#)

[Lost your login details?](#)



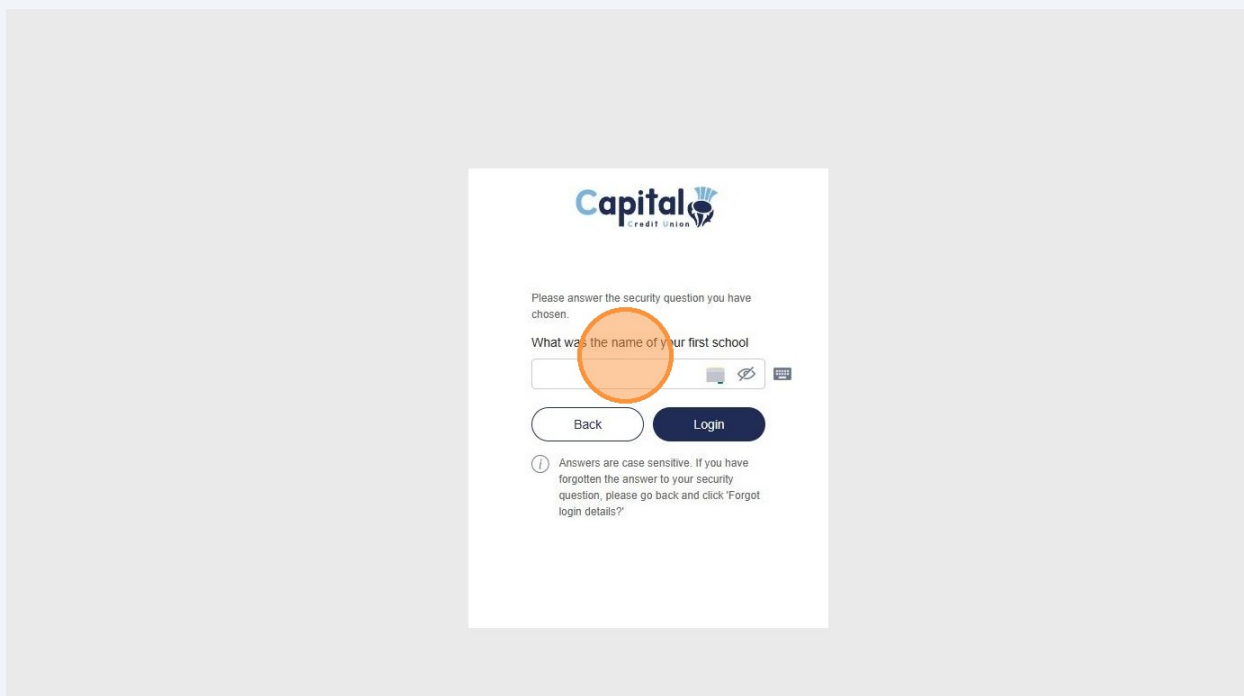
Your membership number begins with a 3. If you can't find it, please email contactus@capitalcreditunion.com (include your name, date of birth and National Insurance Number) or give us a call on 0131 225 9901.

4 Enter your password and click "Login"



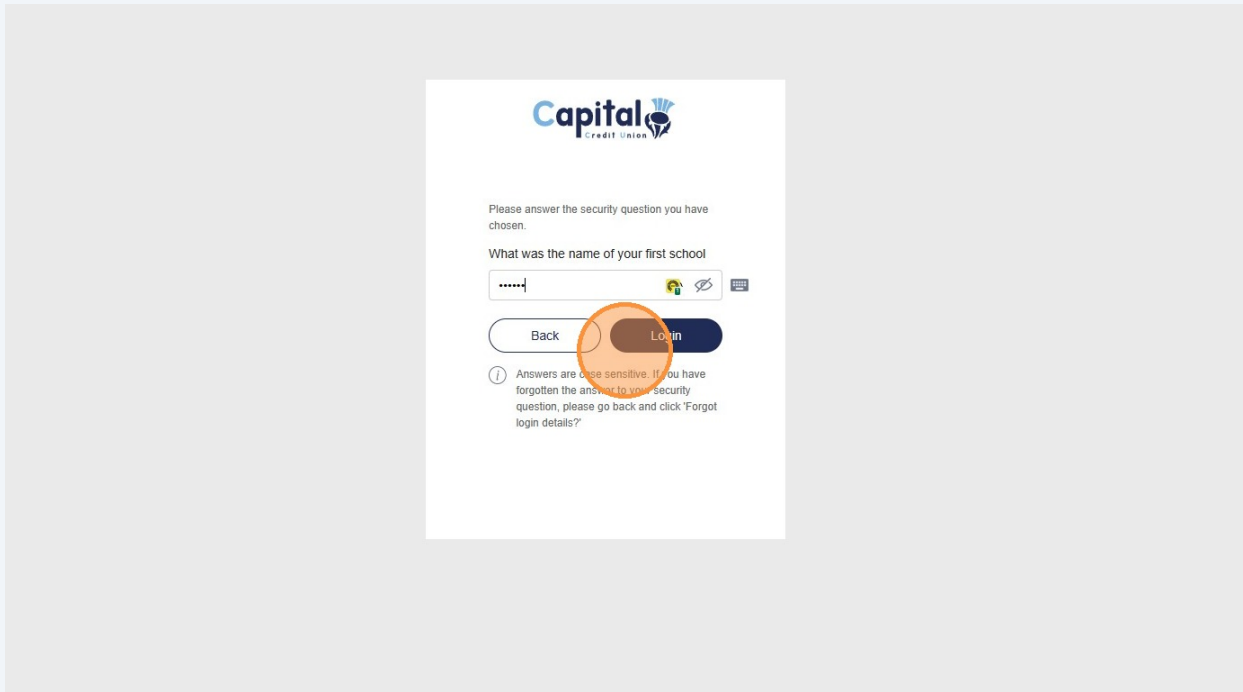
The screenshot shows the Capital Credit Union login interface. At the top is the Capital Credit Union logo. Below it, the text reads "Welcome to our secure online banking platform." followed by "New Member? Activate using your new member number." and an "Activate Now" button. Underneath is a section for "Existing Member? Log in below" with the prompt "What is your membership number?" and a text input field. Below that is the "Enter Your Password" section with a password input field and a "Login" button. The "Login" button is circled in orange. At the bottom of the form, there are links for "Not Yet a Member? Join/apply for a loan here" and "Lost your login details?". The footer contains "Feedback Disclaimer Privacy Terms & Conditions" and the version number "2.0.1.CCU.1.0.135".

5 Enter the response to your personal security question in the box below.

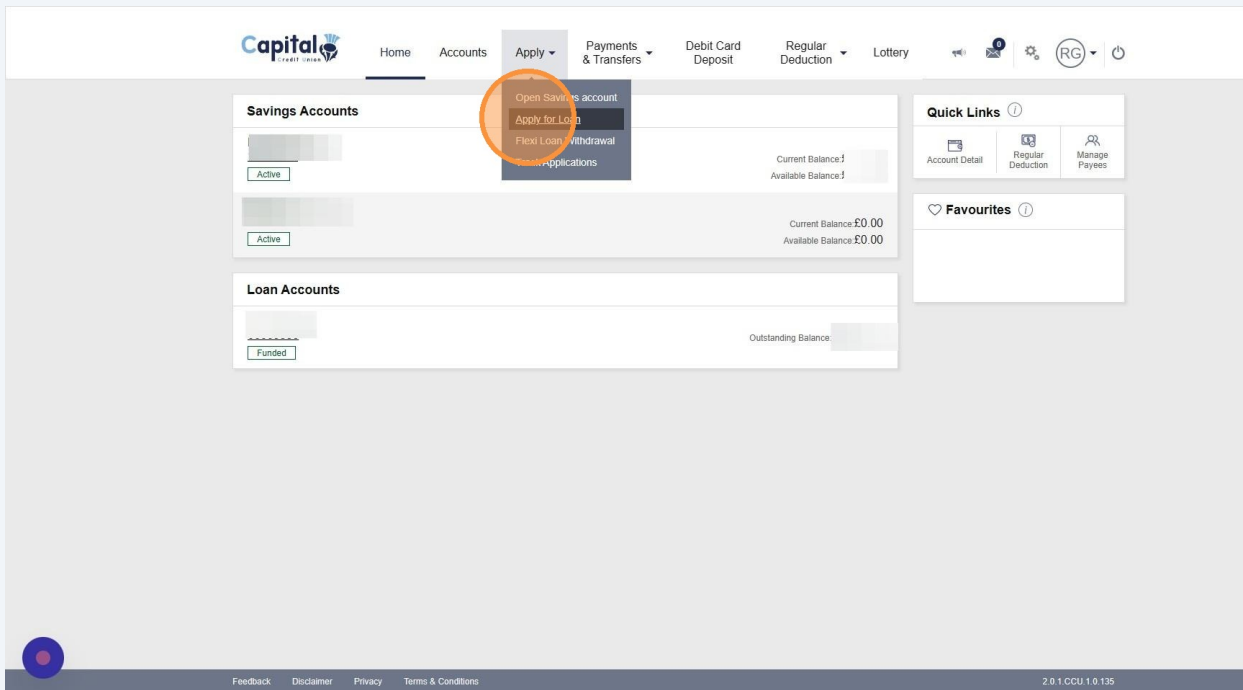


The screenshot shows the Capital Credit Union security question page. At the top is the Capital Credit Union logo. Below it, the text reads "Please answer the security question you have chosen." followed by "What was the name of your first school". There is a text input field for the answer, which is circled in orange. Below the input field are "Back" and "Login" buttons. At the bottom, there is a note: "Answers are case sensitive. If you have forgotten the answer to your security question, please go back and click 'Forgot login details?'".

6 Click "Login"



7 Click "Apply for Loan"



8 Click "Apply For A New loan"

The screenshot shows the Capital Credit Union website interface. The navigation menu includes Home, Accounts, Apply, Payments & Transfers, Debit Card Deposit, Regular Deduction, and Lottery. A user profile icon with 'RG' is visible. The main content area features a section titled 'Incomplete Application You Have Made' with a table for 'Reference No.' containing 'No Data To Display.' An orange circle highlights the 'Apply For A New loan' button. To the right, there are 'Quick Links' for Account Detail, Regular Deduction, and Manage Payees, and a 'Recent Applications' section with a 'View All' link. The footer contains links for Feedback, Disclaimer, Privacy, and Terms & Conditions, along with the version number 2.0.1.CCU.1.0.135.

9 Click the Type of Loan drop down.

The screenshot shows the 'Apply For A Loan' form on the Capital Credit Union website. The form includes a 'Type of Loan' dropdown menu, which is highlighted with an orange circle. Other fields include 'Loan Amount' (with a currency symbol), 'Repayment Frequency' (a dropdown menu), 'Reason For Loan' (a dropdown menu), 'Additional Information' (a text input field), 'Preferred Term' (a dropdown menu and a 'Number' input field), and 'Is it a Joint Account?' (radio buttons for 'Yes' and 'No'). A 'Continue' button is located at the bottom right of the form. The navigation menu and footer are consistent with the previous screenshot.

10 Select "Season Ticket Loan"

Capital
Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Account Detail Manage Payees Regular Deduction

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan Loan Amount

Unsecured Loan £

Unsecured Loan

SavingsSecured Loan

Flexi Loan

Season Ticket Loan

Family Loan

Legal Services Loan

Green Loan

Golf Membership finance

Please enter valid amount

Repayment Frequency Reason For Loan Additional Information

Select Select

Preferred Term (months) Is it a Joint Account ? Employment Status *

Number Yes No Unemployed

Continue

11 Select your Club

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan: Season Ticket Loan

Loan Amount: £
 Please enter valid amount

Club: Select

Search: Search... (X) (£)

Arbroath FC
Dunfermline FC
Falkirk FC
Hibs
Ross County FC

Repayment Frequency: Select

Reason For Loan: Select

Additional Information:

Preferred Term (months): Number

Employment Status: Unemployed

[Continue](#)

Quick Links

- Account Detail
- Manage Payees
- Regular Deduction

Recent Applications

[View All](#)

Platinum Savings	Reference: 5015	Request date: 16-Jul-2025	Processing
Savings goal account	Reference: 4975	Request date: 17-Feb-2025	Processing
Savings goal account	Reference: 4967	Request date: 17-Feb-2025	Pending approval

12 Enter the value of your Season Ticket purchase.

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan: Season Ticket Loan

Loan Amount: £

Club: Dunfermline FC

Repayment Frequency: Select

Reason For Loan: Select

Additional Information:

Preferred Term (months): Number

Employment Status: Unemployed

[Continue](#)

Quick Links

- Account Detail
- Manage Payees
- Regular Deduction

Recent Applications

[View All](#)

Platinum Savings	Reference: 5015	Request date: 16-Jul-2025	Processing
Savings goal account	Reference: 4975	Request date: 17-Feb-2025	Processing
Savings goal account	Reference: 4967	Request date: 17-Feb-2025	Pending approval



Please note that this must match the basket value of your Season Ticket!

13 Select your preferred repayment frequency.

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan: Season Ticket Loan
Loan Amount: £ 500
Club: Dunfermline FC

Repayment Frequency: Select
Reason For Loan: Select
Additional Information:

Preferred Term (months): Number

Employment Status*: Unemployed

[Continue](#)

Quick Links

- Account Detail
- Manage Payees
- Regular Deduction

Recent Applications

Reference	Request date	Status
Platinum Savings Reference: 5015	16-Jul-2025	Processing
Savings goal account Reference: 4975	17-Feb-2025	Processing
Savings goal account Reference: 4967	17-Feb-2025	Pending approval

14 Select Months from the drop down below.

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan: Season Ticket Loan
Loan Amount: £ 500
Club: Dunfermline FC

Repayment Frequency: Monthly
Reason For Loan: Select
Additional Information:

Preferred Term (months): Number

Employment Status*: Unemployed

[Continue](#)

Quick Links

- Account Detail
- Manage Payees
- Regular Deduction

Recent Applications

Reference	Request date	Status
Platinum Savings Reference: 5015	16-Jul-2025	Processing
Savings goal account Reference: 4975	17-Feb-2025	Processing
Savings goal account Reference: 4967	17-Feb-2025	Pending approval

15

Enter the number of months you would like to repay your Season Ticket Loan over.

Capital Credit Union Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan: Season Ticket Loan | Loan Amount: £ 500 | Club: Dunfermline FC

Repayment Frequency: Monthly | Reason For Loan: Select | Additional Information:

Preferred Term (months): **Number** | Employment Status*: Unemployed

[Continue](#)

Quick Links
Account Detail | Manage Payees | Regular Deduction

Recent Applications [View All](#)
Platinum Savings Reference: 5015 Request date: 16-Jul-2025 Processing
Savings goal account Reference: 4975 Request date: 17-Feb-2025 Processing
Savings goal account Reference: 4967 Request date: 17-Feb-2025 Pending approval

16

Click "Continue"

Capital Credit Union Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Apply For A Loan

Please work through this application form providing as much information as possible. If you have any questions or require assistance, Please contact the Member Enquiry Line where an advisor will be able to help.

Please note, we are unable to accept loan applications from members aged under 18.

Type of Loan: Season Ticket Loan | Loan Amount: £ 500 | Club: Dunfermline FC

Repayment Frequency: Monthly | Reason For Loan: Select | Additional Information:

Preferred Term (months): 11 | Employment Status*: Unemployed

[Continue](#)

Quick Links
Account Detail | Manage Payees | Regular Deduction

Recent Applications [View All](#)
Platinum Savings Reference: 5015 Request date: 16-Jul-2025 Processing
Savings goal account Reference: 4975 Request date: 17-Feb-2025 Processing
Savings goal account Reference: 4967 Request date: 17-Feb-2025 Pending approval

17 Click "Apply Now"

The screenshot shows the 'Apply For A Loan' form on the Capital One website. The form is titled 'Apply For A Loan' and includes a 'Continue' button. A red circle highlights the 'Apply Now' button at the bottom of the form. The form fields are as follows:

- Type of Loan: Season Ticket Loan
- Loan Amount: £ 870
- Repayment Frequency: Monthly
- Reason For Loan: Select
- Additional Information: [Empty field]
- Preferred Term: Months 11

Below the form, there is a section titled 'Season Ticket Loan' with the following details:

- Description: Season Ticket Loan
- Max Loan Term: 12 MONTHS
- APR(Annual Percentage Rate): 11.6%

The 'Apply Now' button is located at the bottom of this section.

18 Most of your details will be pre-populated, however there are a few you will need to complete/select e.g. field below.

The screenshot shows the 'Personal Details' form on the Capital One website. The form is titled 'Personal Details' and includes a 'Client Reference No.' field. A red circle highlights the 'Client Reference No.' field. The form fields are as follows:

- Membership Number: [Pre-populated]
- Salutation: [Pre-populated]
- First Name: [Pre-populated]
- Middle Name: [Pre-populated]
- Last Name: [Pre-populated]
- Gender: [Pre-populated]
- Marital Status: [Pre-populated]
- Date of Birth: [Pre-populated]
- Payment Method: [Pre-populated]
- No. of Dependents: 1
- Have you ever been Sequestrated or signed a trust deed? Yes No
- Client Reference No.: [Empty field]

Below the form, there is a section titled 'Contact Details' with the following fields:

- Email: [Pre-populated]
- Mobile Phone Number: [Pre-populated]
- Residential Status: Select
- Preferred Communication Method: Select

Below the contact details, there is a section titled 'Current Address' with the following fields:

- Address Line 1: [Pre-populated]
- Address Line 2: [Pre-populated]
- Postcode: [Pre-populated]

19 Enter your Future Ticketing Reference No.

The screenshot shows the Capital One website's 'Personal Details' form. The form includes fields for Membership Number, Salutation, First Name, Middle Name, Last Name, Gender, Marital Status, Date of Birth, Payment Method, No. of Dependents, and a question about being sequestrated or signing a trust deed. The 'Client Reference No.' field is highlighted with an orange circle. Below the form is the 'Contact Details' section with fields for Email, Mobile Phone Number, Residential Status, and Preferred Communication Method. The footer contains 'Feedback', 'Disclaimer', 'Privacy', 'Terms & Conditions', and the version number '2.0.1.CCU.1.0.135'.

20 Complete the "Employment Details" tab and enter Job Title, etc.

The screenshot shows the Capital One website's 'Employment Details' form. The form includes fields for Address since, Employment Status, How long have you worked for this employer?, Work Phone Number, Current Employer, Type of Contract, Workplace Address (Address Line 1, 2, 3, 4, and Postcode), and a question about being on Sick/Maternity Leave. The 'Job Title' field is highlighted with an orange circle. At the bottom of the form are buttons for 'Save And Exit', 'Cancel', and 'Proceed'. The footer contains 'Feedback', 'Disclaimer', 'Privacy', 'Terms & Conditions', and the version number '2.0.1.CCU.1.0.135'.

21

If you work for one of our Select Partner Employers, select from the drop down list, otherwise, select Other.

The screenshot shows the Capital One application interface. At the top, there is a navigation bar with the Capital One logo and links for Home, Accounts, Apply, Payments & Transfers, Debit Card Deposit, Regular Deduction, and Lottery. Below the navigation bar, there is a form section titled 'Employment Details'. The form includes fields for 'Address since' (01/03/2024), 'Employment Status' (Employed Full Time), 'How long have you worked for this employer?' (2 years, 2 months), 'Job Title' (XXXX), 'Work Phone Number', 'Current Employer' (a dropdown menu highlighted with an orange circle), and 'Type of Contract' (a dropdown menu). Below these fields is the 'Workplace Address' section with fields for Address Line 1, Address Line 2, Address Line 3, Address Line 4 (Optional), and Postcode. At the bottom of the form, there is a question 'Are you currently on Sick/Maternity Leave?' with 'Yes' and 'No' radio buttons. The form has 'Save And Exit', 'Cancel', and 'Proceed' buttons at the bottom. The footer contains links for Feedback, Disclaimer, Privacy, and Terms & Conditions, along with the version number 2.0.1 CCU 1.0.135.



If you enter the first few letters of your employer, it will take you to the relevant entry. You can also search for Other.

22 Click the "Search..." field.

The screenshot shows the Capital Credit Union application form. The 'Current Employer' dropdown menu is open, displaying a search field with a magnifying glass icon and the text 'Search...'. Below the search field, a list of employers is visible, including 'Alzheimer's Scotland 0193', 'Amey 0100', 'Angus College 0167', and 'Angus Council 0164'. The search field is highlighted with an orange circle.

23 Enter the remaining required details.

The screenshot shows the Capital Credit Union application form. The 'Type of Contract' dropdown menu is open, displaying options: 'Select', 'Fixed Term', 'Seasonal', and 'Permanent'. The 'Permanent' option is selected and highlighted with an orange circle. Below the dropdown menu, the 'Workplace Address' section is visible, with fields for 'Address Line 1', 'Address Line 2', 'Address Line 3', 'Address Line 4 (Optional)', and 'Postcode'.

24 Click "Proceed"

The screenshot shows the 'Employment Details' section of the Capital Credit Union application form. The form includes fields for Employment Status (Employed Full Time), How long have you worked for this employer? (2 years), Job Title (xxxx), Work Phone Number, Current Employer (Other 0148), Employer name if Other (xxxx), Type of Contract (Permanent), and Workplace Address (Address Line 1-4, Postcode). A 'Proceed' button is highlighted with an orange circle at the bottom right of the form.

01/03/2024

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

01/03/2024

Employment Details

Employment Status: Employed Full Time

How long have you worked for this employer?: 2 2

Job Title: xxxx

Work Phone Number: [Empty]

Current Employer: Other 0148

Employer name if Other: xxxx

Type of Contract: Permanent

Workplace Address

Address Line 1: xxxxxx

Address Line 2: xxxxxx

Address Line 3: [Empty]

Address Line 4 (Optional): [Empty]

Postcode: xxxxxx

Are you currently on Sick/Maternity Leave?
Yes No

Save And Exit Cancel Proceed

Feedback Disclaimer Privacy Terms & Conditions 2.0.1.CCU.1.0.135

25 Enter your income and expenditure details, (you can also select Open Banking which will speed up the assessment of your loan).

The screenshot shows the 'Monthly Household Income (Whole pounds only)' section of the Capital Credit Union application form. The form includes fields for Your take Home pay (After All deductions), Other Income 1, Your Partner's take Home Pay (After all deductions), and Total Income. Below this is the 'Monthly Household Expenditure (Whole pounds only)' section with fields for Mortgages, Insurances, Council Tax, Utilities, Food & Household Expenses, Travel/Car Expenses, Any other Regular Expenses, Credit Union total Deductions, Any Secured Loan Repayments, Rent, Communication, and Any Credit Cards. An 'Add New' button is highlighted with an orange circle.

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

Monthly Household Income (Whole pounds only)

Your take Home pay (After All deductions)
£ [Empty]

Other Income 1
Source: [Empty]

+ Add New

Your Partner's take Home Pay (After all deductions)
£ [Empty]

Total Income
£ [Empty] 0

Monthly Household Expenditure (Whole pounds only)

Mortgages £ [Empty]	Insurances £ [Empty]	Council Tax £ [Empty]
Utilities £ [Empty]	Food & Household Expenses £ [Empty]	Travel/Car Expenses £ [Empty]
Any other Regular Expenses £ [Empty]	Credit Union total Deductions £ [Empty]	Any Secured Loan Repayments £ [Empty]
Rent £ [Empty]	Communication £ [Empty]	Any Credit Cards £ [Empty]

Feedback Disclaimer Privacy Terms & Conditions 2.0.1.CCU.1.0.135

26 Click "Proceed"

The screenshot shows the Capital Credit Union application interface. The top navigation bar includes links for Home, Accounts, Apply, Payments & Transfers, Debit Card Deposit, Regular Deduction, and Lottery. A user profile icon with 'RG' is visible. The main form area is divided into sections: 'Your Partner's take Home Pay (After all deductions)' with a value of £, 'Total Income' with a value of £ 1500, and 'Monthly Household Expenditure (Whole pounds only)'. This section includes sub-sections for Mortgages (£ 500), Insurances (£), Council Tax (£ 150), Utilities (£ 100), Food & Household Expenses (£ 200), Travel/Car Expenses (£), Any other Regular Expenses (£), Credit Union total Deductions (£), Any Secured Loan Repayments (£), Rent (£), Communication (£), and Any Credit Cards (£). The 'Total Expenditure' is £ 950. At the bottom of the form, there are buttons for 'Save And Exit', 'Back', 'Cancel', and 'Proceed'. The 'Proceed' button is highlighted with an orange circle. A notification box in the top right corner indicates 'Platinum Savings Reference:2023 Request date:01-Apr-2023 Processing'. The footer contains 'Feedback Disclaimer Privacy Terms & Conditions' and the version '2.0.1.CCU.1.0.135'.

27 Select your preferred option for loan agreement delivery.

The screenshot shows the Capital Credit Union application interface, specifically the 'Loan agreement option' section. The top navigation bar is the same as in the previous screenshot. The main form area shows a summary of completed sections: 'Employment Details', 'Household Income', and 'Household Expenditure'. The 'Loan agreement option' section contains the following text: 'On loan approval a loan agreement would be generated for you to review and accept. Two options are available:'. Below this, there are two radio button options: 'We can post your loan documentation out to you.' (highlighted with an orange circle) and 'Your loan documentation can be uploaded to your online account for you to download, print out, complete and return to us by post.'. Below the radio buttons is a 'Declaration' section with the text: 'I wish to apply for a loan from Capital Credit Union and declare that'. This is followed by four checkboxes: 'I am over 18 years of age.', 'The foregoing information is true to the best of my knowledge.', 'I authorize the credit union to make such inquiries as it is considered for necessary verification of the information that I have provided for the purpose of credit assessment.', and 'I confirm that I have read and understand the statements which form part of the terms and conditions of this application. By submitting this application, I agree that you can use my information in this way.'. Below the checkboxes is a 'Date' field with the value '09-Mar-2024'. At the bottom of the form, there are buttons for 'Cancel' and 'Apply Now'. A notification box in the top right corner indicates 'Platinum Savings Reference:2023 Request date:01-Apr-2023 Processing'. The footer contains 'Feedback Disclaimer Privacy Terms & Conditions' and the version '2.0.1.CCU.1.0.135'.

28 Check and confirm the boxes/text in the declaration section.

The screenshot shows the Capital Credit Union application interface. The top navigation bar includes the logo and menu items: Home, Accounts, Apply, Payments & Transfers, Debit Card Deposit, Regular Deduction, and Lottery. A user profile icon with 'RG' is visible. The main content area has three dropdown menus for 'Employment Details', 'Household Income', and 'Household Expenditure'. Below these is the 'Loan agreement option' section with two radio buttons. The 'Declaration' section contains four checkboxes, with the first one circled in orange. A date field shows '09-Mar-2024'. At the bottom right, there are 'Cancel' and 'Apply Now' buttons. A footer bar contains 'Feedback', 'Disclaimer', 'Privacy', 'Terms & Conditions', and the version number '2.0.1.CCU.1.0.135'.

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

MEMBERID: 2023
Request date 01-Apr-2023 Processing

Employment Details

Household Income

Household Expenditure

Loan agreement option

On loan approval a loan agreement would be generated for you to review and accept.

Two options are available :

We can post your loan documentation out to you.

Your loan documentation can be uploaded to your online account for you to download, print out, complete and return to us by post.

Declaration

I wish to apply for a loan from Capital Credit Union and declare that

I am over 18 years of age.

The foregoing information is true to the best of my knowledge.

I authorize the credit union to make such inquiries as it is considered for necessary verification of the information that I have provided for the purpose of credit assessment.

I confirm that I have read and understand the statements which form part of the [terms and conditions](#) of this application. By submitting this application, I agree that you can use my information in this way.

Date

09-Mar-2024

Cancel Apply Now

Feedback Disclaimer Privacy Terms & Conditions 2.0.1.CCU.1.0.135

29 Click "Apply Now"

This screenshot is identical to the previous one, but the 'Apply Now' button at the bottom right is circled in orange to indicate the next step in the process.

Capital Credit Union

Home Accounts Apply Payments & Transfers Debit Card Deposit Regular Deduction Lottery

MEMBERID: 2023
Request date 01-Apr-2023 Processing

Employment Details

Household Income

Household Expenditure

Loan agreement option

On loan approval a loan agreement would be generated for you to review and accept.

Two options are available :

We can post your loan documentation out to you.

Your loan documentation can be uploaded to your online account for you to download, print out, complete and return to us by post.

Declaration

I wish to apply for a loan from Capital Credit Union and declare that

I am over 18 years of age.

The foregoing information is true to the best of my knowledge.

I authorize the credit union to make such inquiries as it is considered for necessary verification of the information that I have provided for the purpose of credit assessment.

I confirm that I have read and understand the statements which form part of the [terms and conditions](#) of this application. By submitting this application, I agree that you can use my information in this way.

Date

09-Mar-2024

Cancel Apply Now

Feedback Disclaimer Privacy Terms & Conditions 2.0.1.CCU.1.0.135

30 You will receive confirmation that your application has been received.

Loan Details ^

Type of Loan	Loan Amount	Preferred Term
Season Ticket Loan v	£ 870	Months v 11

Repayment Frequency

Monthly v

Personal Details v

Contact Details v

Employment Details v

Household Income v

Household Expenditure v

✓ Open Account Application Submitted Successfully



That's the application process complete. We aim to return a decision/issue your loan agreement within 24 hours. If you have any questions at all, please e-mail us at contactus@capitalcreditunion.com