



# Disabled Supporters Policy

Ross County FC is committed to following the recommendations of all Legislation and Good Practice relating to disability and disabled supporters.

Disability is a mental or physical impairment affecting a person's ability to engage in day to day activities and covers four officially recognised categories within the Equality Act 2010: mobility; sight; hearing and learning.

We as a Club shall do all we can to meet the needs of disabled supporters by introducing the following:

- Ensure “disabled access” to include wheelchair, visually impaired, hearing disabilities, learning difficulties and ambulant disabled supporters
- Provide 12 disabled parking spaces adjacent to the main entrance
- Ensure adequate lighting in all areas of the Stadium
- Provide elevated wheelchair areas in the West Stand
- Provide Carers with free entry and seating close to their charge
- Provide seating for the partially impaired close enough to the pitch in conjunction with their individual impairments
- Provide a match commentator if required for the blind or partially blind
- Provide disabled toilets with easy wheelchair access
- Appoint a Disability Access Officer within the club and display on the web site with the appropriate e mail address
- Train stewards deployed in disabled areas on people handling and specific evacuation procedures in the event of an emergency
- Install Wheelchair Refuge Point at South end of Hamilton Lounge at Emergency Exit
- Ensure all refuges are identified and checked pre-match by the nominated stewards
- Provision of appropriate access to Club Shop and Reception

Disabled fans will be able to enjoy the same benefits many of us take for granted: a decent view, choice of location, ability to sit with friends and fellow supporters, cover from weather and fair access to tickets concessions.

**David O'Connor, Head of Operations**  
**Ross County Football Club**