



PRIVACY NOTICE

WHAT IS THE PURPOSE OF THIS DOCUMENT?

Ross County Football Club is committed to protecting the privacy and security of your personal information.

This privacy notice describes how we collect use and protect personal information about you in accordance with the General Data Protection Regulation (GDPR).

It applies to all employees, workers, contractors, candidates, sponsors and customers.

Ross County Football Club Limited, Ross County Football Club (1998) Limited and Ross County Foundation ("Ross County", "RCFC", "we", "us" or "the club") is a "data controller". This means that we are responsible for deciding how we hold and use personal information about you. We are required under data protection legislation to notify you of the information contained in this privacy notice.

This notice applies to current and former employees, workers, contractors, candidates, sponsors and customers. This notice does not form part of any contract of employment or other contract to provide services. We may update this notice at any time.

It is important that you read this notice, together with any other privacy notice we may provide on specific occasions when we are collecting or processing personal information about you, so that you are aware of how and why we are using such information.

We will comply with data protection law. This says that the personal information we hold about you must be:

1. Used lawfully, fairly and in a transparent way.
2. Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
3. Relevant to the purposes we have told you about and limited only to those purposes.
4. Accurate and kept up to date.
5. Kept only as long as necessary for the purposes we have told you about.
6. Kept securely.

THE KIND OF INFORMATION THAT WE HOLD ABOUT YOU

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed.

There are "special categories" of more sensitive personal data which require a higher level of protection.



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We may collect, store, and use of the following categories of personal information about you depending on the purpose of your activity or interaction with us:

Personal contact details such as name, title, contact/ delivery address, telephone numbers and personal email addresses

Date of Birth

Gender

Marital Status and dependants

Next of kin and emergency contact information

National Insurance number

Bank Account details, payroll records and tax status information

Salary, annual leave, pension and benefits information

Start/End date

Location of employment or workplace Copy of Passport

Copy of Birth Certificate

Recruitment information (including copies of the right to work documentation, references and other information included in a CV or cover letter or as part of the application process).

Employment records (including job titles, work history, working hours, training records and professional memberships).

Copy of driving licence

Compensation history

Performance information

Disciplinary and grievance information

CCTV Footage and other information obtained through electronic means such as swipe card records

Information about your use of our information and communication systems

Photographs

Player Video

Credit/debit card number/ expiry date

Incomplete tasks / transactions like abandoned baskets



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Record of attendance at events and participation in prize draws, competitions, raffles, lotteries.

Marketing Preferences

Data provided by social media accounts

We may also collect, store and use the following "special categories" of more sensitive personal information for our team members:

- Information about your race or ethnicity and sexual orientation.
- Information about your health, including any medical condition, health and sickness records.
- Information about criminal convictions and offences.

HOW IS YOUR PERSONAL INFORMATION COLLECTED?

We collect personal information about employees, workers, contractors, candidates, sponsors and customers through:

- The application and recruitment process, either directly from candidates or sometimes from an employment agency or background check provider. We may sometimes collect additional information from third parties including former employers, credit reference agencies or other background check agencies.
- The on-line and offline sales of our services eg: (Tickets, Hospitality, Lottery, 50/50, shop, courses, mascot, sponsorship)
- Data provided via social media platforms where you register for an account with us using a social media account.
- If you are a football player we may also collect personal data about you from any club, school, or other organisation you are affiliated with or from other referrals such as from coaches or talent scouts.
- If you are providing us with family members and emergency contacts or next of kin data then they have a right to know and to be aware of what personal data we had about them, how we collect it and how we use and may share that information. Please share this privacy policy with those of them whom you feel are sufficiently mature to understand it. They also have the same rights as set out in this privacy policy.



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HOW WE WILL USE INFORMATION ABOUT YOU

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:

1. Where we need to perform the contract we have entered into with you.
2. Where we need to comply with a legal obligation.
3. Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
4. Where you have agreed to receive marketing information from Ross County Football Club about products and services.

We may also use your personal information in the following situations, which are likely to be rare:

1. Where we need to protect your interests (or someone else's interests).
2. Where it is needed in the public interest or for official purposes.

WITHDRAWING CONSENT

Where you have given us your consent to use your personal data in a particular manner, you have the right to withdraw this consent at any time, which you may do by contacting us as per the details outlined in this policy .

Please note however that the withdrawal of your consent will not affect any use of the data made before you withdrew your consent and we may still be entitled to hold and process the relevant personal data to the extent that we are entitled to do so on a legal basis other than your consent.

Withdrawing consent may also have the same effects as not providing the information in the first place, for example we may no longer be able to provide certain benefits you.

SITUATIONS IN WHICH WE WILL USE YOUR PERSONAL INFORMATION

As an employee, worker or contractors of Ross County Football Club you can reasonably expect that Ross County Football Club will use your information for internal record keeping, to carry out the administrative and management requirements of an Employer. This will include paying you your salary via your bank account, calculating and making tax and NI contributions, and ensuring that you have the tools, training and competency required to carry out your role. We will also use your data to safeguard your personal safety, health and welfare whilst at work.

As a supporter of Ross County Football Club you can reasonably expect that Ross County Football Club will use your information to deliver the product or service you have engaged with us to provide. With your consent we will also use your information for marketing of other products and services.



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Ross County Football Club may be required to perform and provide statistical analysis on the data that we hold and collect. Such data will normally be anonymised for this purpose, unless disclosure of individuals is a legal requirement of the process. At this point Ross County Football Club would gain your consent for your personal data to be used in such a way.

It is important to Ross County Football Club that the integrity of the sport is protected, meaning that player personal information may be used to uphold the rules, regulations and decisions of the Scottish FA, The Scottish Professional Football League and the charter, regulations and rules, etc of UEFA and FIFA, including in connection with any investigation, enquiry or adjudication and any related action or fine.

If you fail to provide personal information

If you fail to provide certain information when requested, we may not be able to perform a contract we have entered into with you (such as paying you or providing a benefit), or we may be prevented from complying with our legal obligations (such as to ensure the health and safety of our workers).

Change of purpose

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

HOW WE USE PARTICULARLY SENSITIVE PERSONAL INFORMATION

"Special categories" of particularly sensitive personal information require higher levels of protection. We need to have further justification for collecting, storing and using this type of personal information. We have in place an appropriate policy document and safeguards which we are required by law to maintain when processing such data. We may process special categories of personal information in the following circumstances:

1. In limited circumstances, with your explicit written consent.
2. Where we need to carry out our legal obligations or exercise rights in connection with employment.
3. Where it is needed in the public interest, such as for equal opportunities monitoring or in relation to our occupational pension scheme.

Less commonly, we may process this type of information where it is needed in relation to legal claims or where it is needed to protect your interests (or someone



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else's interests) and you are not capable of giving your consent, or where you have already made the information public. We may also process such information about members or former members in the course of legitimate business activities with the appropriate safeguards.

It is important to Ross County Football Club that the integrity of the sport is protected, meaning that player personal information may be used to uphold the rules, regulations and decisions of the Scottish FA, The Scottish Professional Football League and the charter, regulations and rules, etc of UEFA and FIFA, including in connection with any investigation, enquiry or adjudication and any related action or fine. As well as to comply with any anti-doping rules or guidance, in accordance with applicable laws.

Our obligations as an employer

We will use your particularly sensitive personal information in the following ways:

- We will use information relating to leaves of absence, which may include sickness absence or family related leaves, to comply with employment and other laws.*
- We will use information about your physical or mental health, or disability status, to ensure your health and safety in the workplace and to assess your fitness to work, to provide appropriate workplace adjustments, to monitor and manage sickness absence and to administer benefits.*
- Criminal convictions which restrict attendance to football matches.*

We may not collect any of the above types of special category personal data about you. In relation to the special category personal data that we do process we do so on the lawful basis that the processing is necessary for:

- Fulfilment of a legal obligation*
- Support for individuals with a particular disability or medical condition; or*
- Based on your explicit consent*

Do we need your consent?

We do not need your consent if we use special categories of your personal information in accordance with our written policy to carry out our legal obligations or exercise specific rights in the field of employment law. In limited circumstances, we may approach you for your written consent to allow us to process certain particularly sensitive data. If we do so, we will provide you with full details of the

information that we would like and the reason we need it, so that you can carefully consider whether you wish to consent. You should be aware that it is not a condition of your contract with us that you agree to any request for consent from us.



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INFORMATION ABOUT CRIMINAL CONVICTIONS

We may only use information relating to criminal convictions where the law allows us to do so. This will usually be where such processing is necessary to carry out our obligations and provided we do so in line with our data protection policy.

Less commonly, we may use information relating to criminal convictions where it is necessary in relation to legal claims, where it is necessary to protect your interests (or someone else's interests) and you are not capable of giving your consent, or where you have already made the information public.

We may also process such information about members or former members in the course of legitimate business activities with the appropriate safeguards.

We may also collect, store and use the above noted "special categories" of more sensitive personal data regarding you criminal convictions which restrict attendance to football matches.

DATA SHARING

We may have to share your data with third parties, including third-party service providers.

We require third parties to respect the security of your data and to treat it in accordance with the law.

We may transfer your personal information outside the EU.

If we do, you can expect a similar degree of protection in respect of your personal information.

In addition, in order to administer and uphold the rules, charters, regulations and decisions of the Scottish FA, the Scottish Professional Football League, UEFA and FIFA, we may share some personal data with such bodies (including special categories of personal data). For example, this may occur in connection with any investigation, enquiry or adjudication and any related action or fine. This information may be stored by the relevant body in order to maintain a record of relevant Club history and to assist in the development of good practice within the professional game. If you are going on international travel for work, we may transfer your personal information outside of the EU. The information transferred will be limited to what is necessary to enter into the contract to provide accommodation, travel, or attendance at overseas matches.

We do not envisage that we will use Automated Decision Making when processing any PII Data.



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Why might you share my personal information with third parties?

We will share your personal information with third parties where required by law, where it is necessary to administer the working relationship with you or where we have another legitimate interest in doing so.

Which third-party service providers process my personal information?

"Third parties" includes third-party service providers (including contractors and designated agents). The following activities are carried out by third-party service providers: payroll, pension administration, benefits provision and administration, IT services.

How secure is my information with third-party service providers?

All our third-party service providers are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

When may we share your data with third parties?

We may share your personal information with third parties, for example in the context of the possible sale or restructuring of the business. We may also need to share your personal information with a regulator or to otherwise comply with the law.

We may be required to disclose your information to Insurers and/or Professional Advisors insofar as is reasonably necessary for the purpose of obtaining or maintaining insurance coverage, risk management, salary and benefits, IT services, professional advice or the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

We may disclose certain items of information (name, date of birth, contact details, Passport or ID number, physical size or details of illness or injury) to our suppliers insofar as is reasonably necessary for the booking of travel or accommodation, personal protective equipment or occupational health services. Ross County Football Club will always seek to advise you of any sharing of this information and gain your consent prior to the sharing of data, except where vital interests preclude.

In addition to the specific disclosures above, Ross County Football Club may disclose your personal data where such a disclosure is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another person. We may also disclose your personal data where such disclosure is necessary for the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

Ross County Football Club does not, has not, and shall never, sell your personal data to Third Parties for marketing purposes. We will share limited contact information with McEwan Fraser Legal Services LLP



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Transferring information outside the EU

Ross County Football Club is required to provide limited player information to FIFA. We may also be required to transfer data across borders in the event of an emergency situation overseas.

At all times, Ross County Football Club shall ensure that the transfer of personal data over an international border is protected by appropriate safeguards, namely the use of standard data protection clauses adopted or approved by the European Commission OR through binding corporate rules, a copy of which can be obtained via your contact at any time.

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We may also be required to transfer data across borders in the event of an emergency situation overseas.

At all times, Ross County Football Club shall ensure that the transfer of personal data over an international border is protected by appropriate safeguards, namely the use of standard data protection clauses adopted or approved by the European Commission OR through binding corporate rules, a copy of which can be obtained via your contact at any time.

DATA SECURITY

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality.



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We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

DATA RETENTION

How long will you use my information for?

We do not retain personal information in an identifiable format for longer than is necessary.

If we have a relationship with you (e.g. you are an employee, supporter, sponsor), we hold your personal information for a maximum of 7 years from the date our relationship ends, the only exception to this is some Health and Safety records which we are required to keep for a minimum of 40 years. We hold your personal information for this period to establish, bring or defend legal claims. Our relationship ends when the contract is terminated.

The only exceptions to the periods mentioned above are where:

- The law requires us to hold your personal information for a longer period, or delete it sooner;
- Where you have raised a complaint or concern regarding a service offered by us, in which case we will retain your information for a period of 6 years following the date of that complaint or query; or
- You exercise your right to have the information erased (where it applies) and we do not need to hold it in connection with any of the reasons permitted or required under the law.

If we have a relationship with you (e.g. you are an employee, supporter, sponsor), we have to determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you.

RIGHTS OF ACCESS, CORRECTION, ERASURE AND RESTRICTION

Your duty to inform us of changes

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your working relationship with us.



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Your rights in connection with personal information

Under certain circumstances, by law you have the right to:

- **Request access** to your personal information (commonly known as a “data subject access request”). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.
- **Request correction** of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- **Request erasure** of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).
- **Object to processing** of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
- **Request the restriction of processing** of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- **Request the transfer** of your personal information to another party.

If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact dataprotection@rosscountyfootballclub.co.uk

No fee usually required

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

RIGHT TO WITHDRAW CONSENT

In the limited circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific



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purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact dataprotection@rosscountyfootballclub.co.uk. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

DATA PROTECTION OFFICER

We have not appointed a Data Protection Officer however if you have any questions about this privacy notice or how we handle your personal information, please contact

dataprotection@rosscountyfootballclub.co.uk or write to us at:

Data Protection Dept.
Ross County Football Club
Global Energy Stadium
Victoria Park
Dingwall
IV15 9QZ

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues.

CHANGES TO THIS PRIVACY NOTICE

We reserve the right to update this privacy notice at any time, and we will provide you with a new privacy notice when we make any substantial updates. We may also notify you in other ways from time to time about the processing of your personal information.