

guide



FOR YOUR SEASON TICKET

SEASON TICKETS NOW ON SALE

**SEASON TICKET HOLDERS WILL RECEIVE A LOYALTY DISCOUNT IF
RENEW BEFORE 31ST MAY.**

**BEFORE YOU BEGIN PLEASE ENSURE YOU ARE READY TO PROCEED
THROUGH CHECKOUT SO AS NOT TO RELEASE YOUR SEATS.**

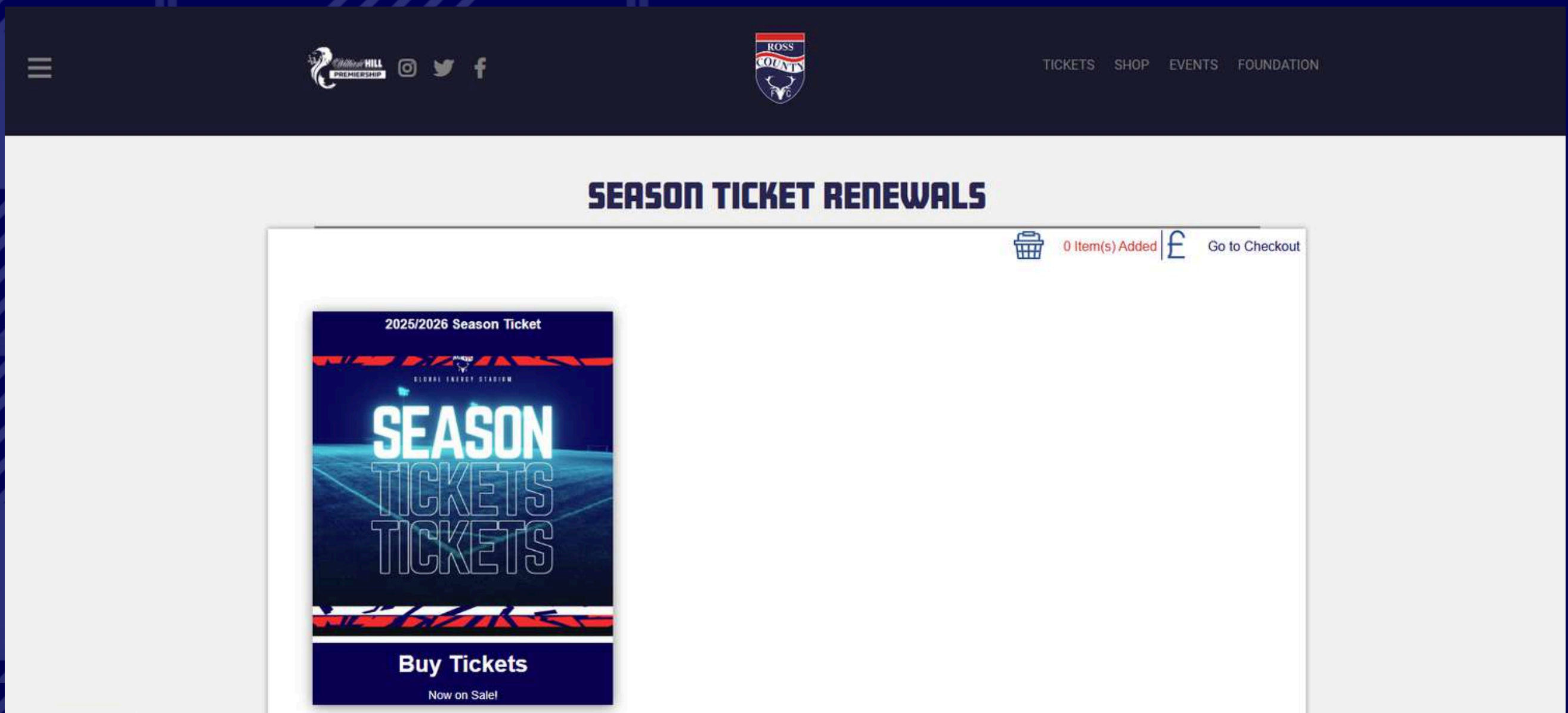
**IF PURCHASING A STUDENT OR DISABLED TICKET YOU WILL BE
REQUIRED TO UPLOAD DOCUMENTATION I.E. PIP OR STUDENT CARD.
PLEASE HAVE AN IMAGE OF THESE AT HAND BEFORE PROCEEDING.**

1 Accessing your account

Follow this link to access our ticketing platform

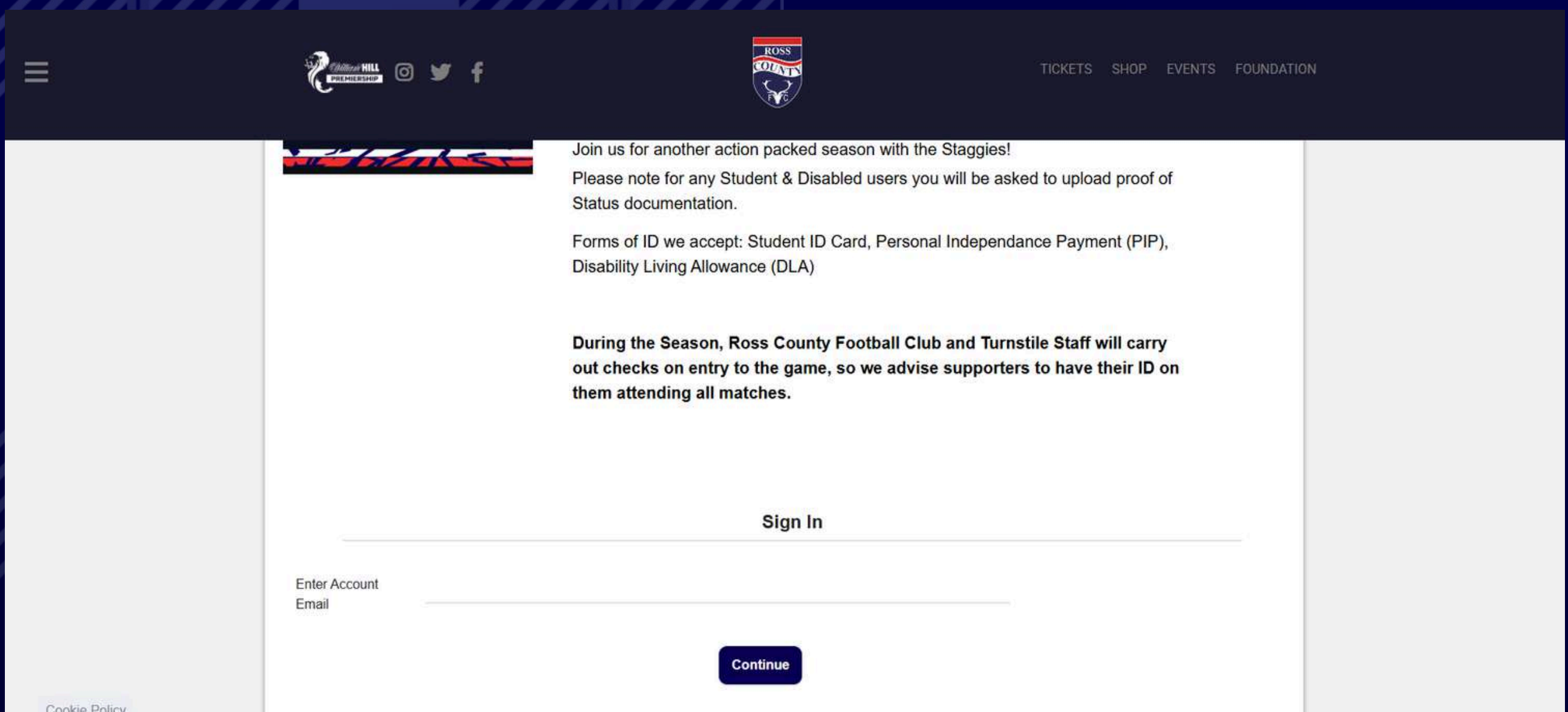
<https://www.rosscountyfootballclub.co.uk/renewals>

- Select “Buy Tickets”



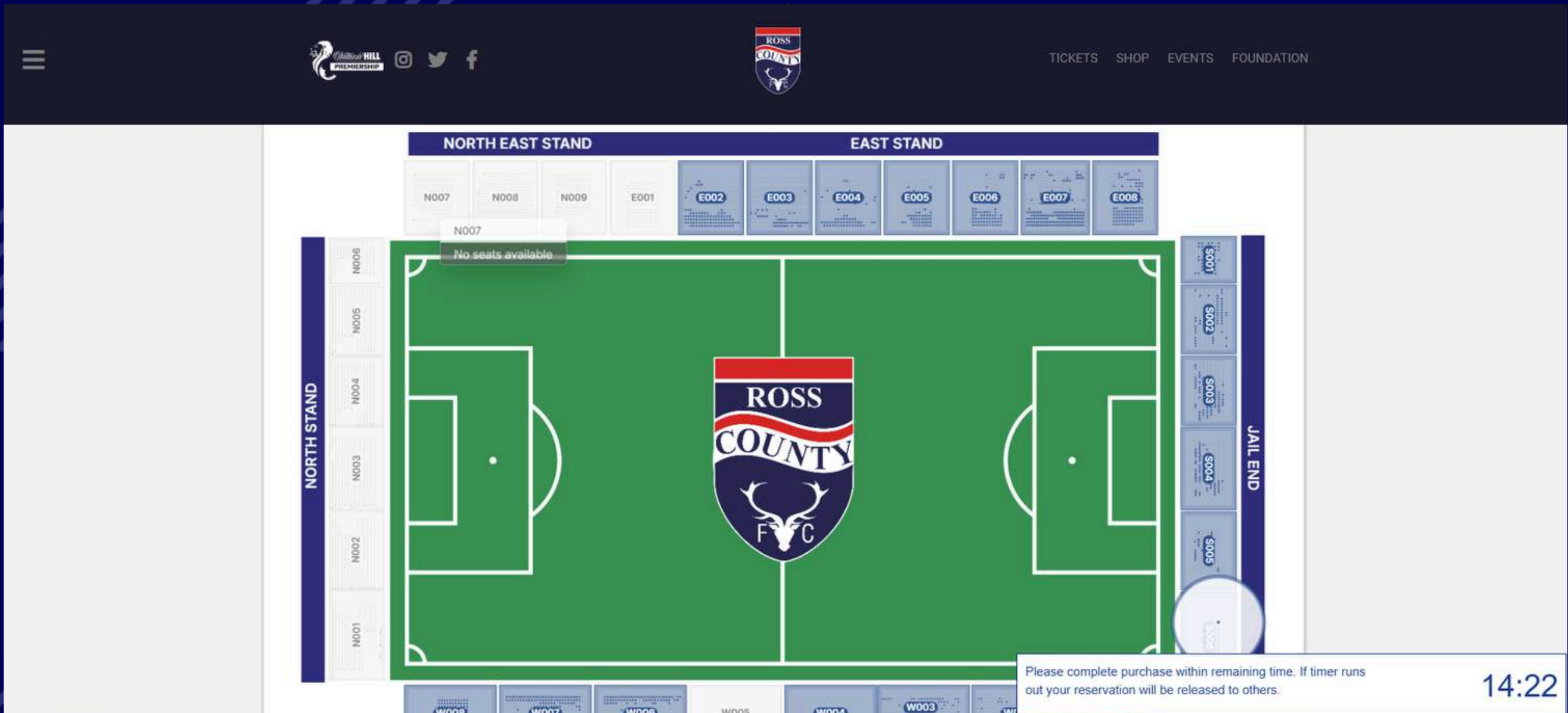
2 Sign in to your Account

Enter your email address and the password you have created. If you have not yet created your account please follow these instructions - [CLICK HERE](#)



3 Finding your Seat

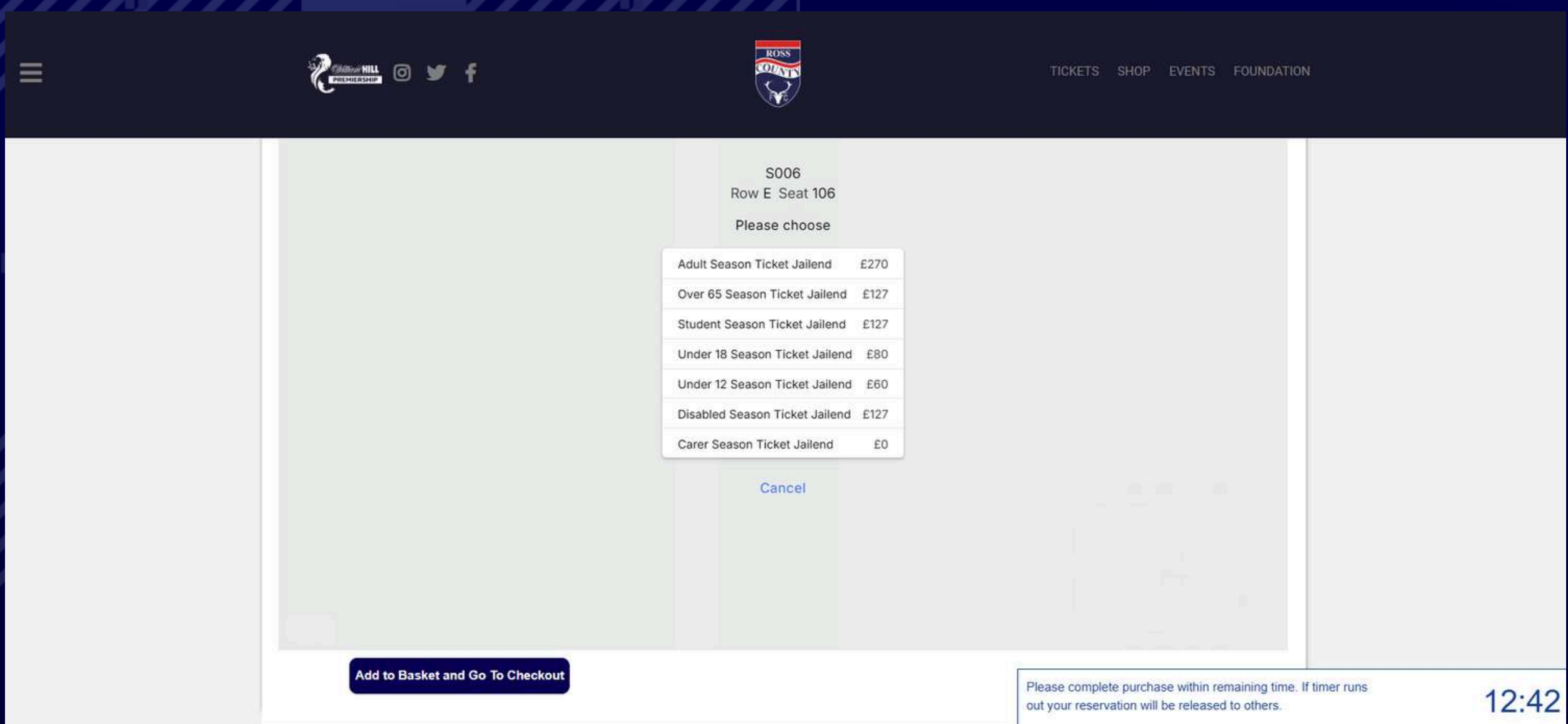
A bubble will appear where your seat is located.



4 Finding your Seat

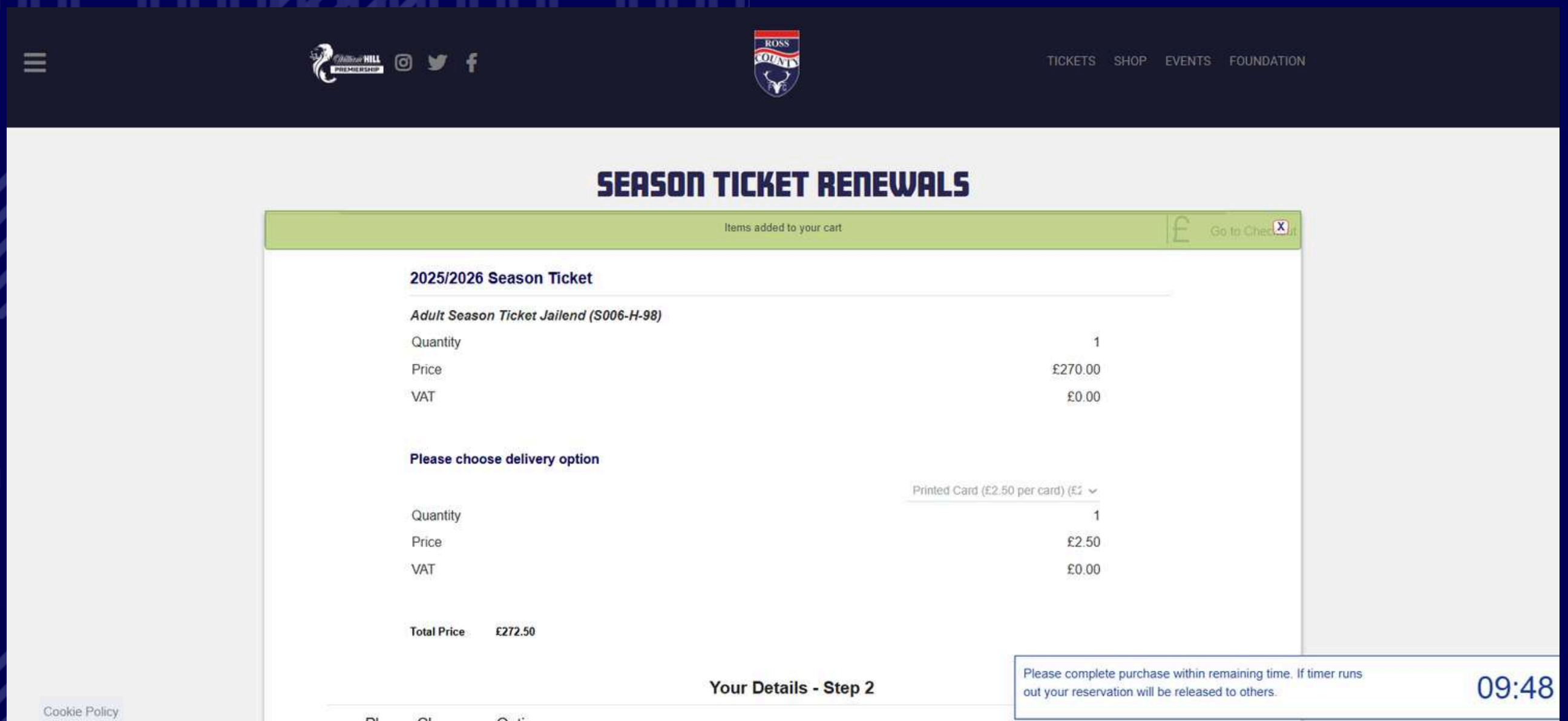
IF YOU WISH TO CHANGE YOUR SEAT OR THE PRODUCT SELECTED, i.e. You are moving from an Under 18 product to an Adult. Simply click on the highlighted seat and the below options will appear. Do the exact same process to select a different seat.

- Unselect your current seat
- Select your new desired seat.
- Select which product you are looking for



5 Continue to Basket

Select Continue to Basket



SEASON TICKET RENEWALS

Items added to your cart

2025/2026 Season Ticket	
<i>Adult Season Ticket Jailend (S006-H-98)</i>	
Quantity	1
Price	£270.00
VAT	£0.00
Please choose delivery option	
Printed Card (£2.50 per card) (£2.50)	
Quantity	1
Price	£2.50
VAT	£0.00
Total Price	£272.50

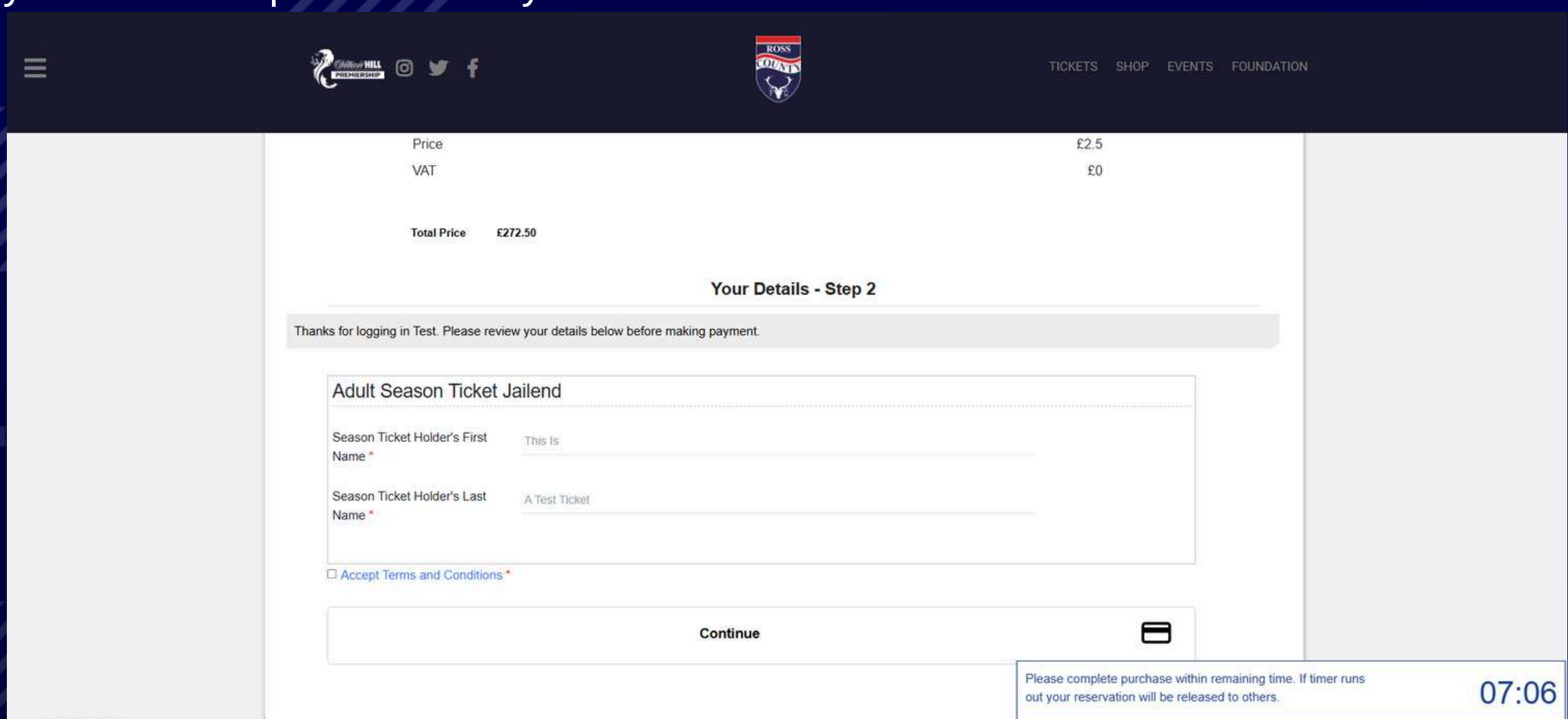
Your Details - Step 2

Please complete purchase within remaining time. If timer runs out your reservation will be released to others. 09:48

- Please sign in

6 Choose your Card Details

Input a first and second name to be displayed on each card. These can be different if you have multiple tickets on your account.



Price £2.50
VAT £0
Total Price £272.50

Your Details - Step 2

Thanks for logging in Test. Please review your details below before making payment.

Adult Season Ticket Jailend

Season Ticket Holder's First Name * This is

Season Ticket Holder's Last Name * A Test Ticket

Accept Terms and Conditions *

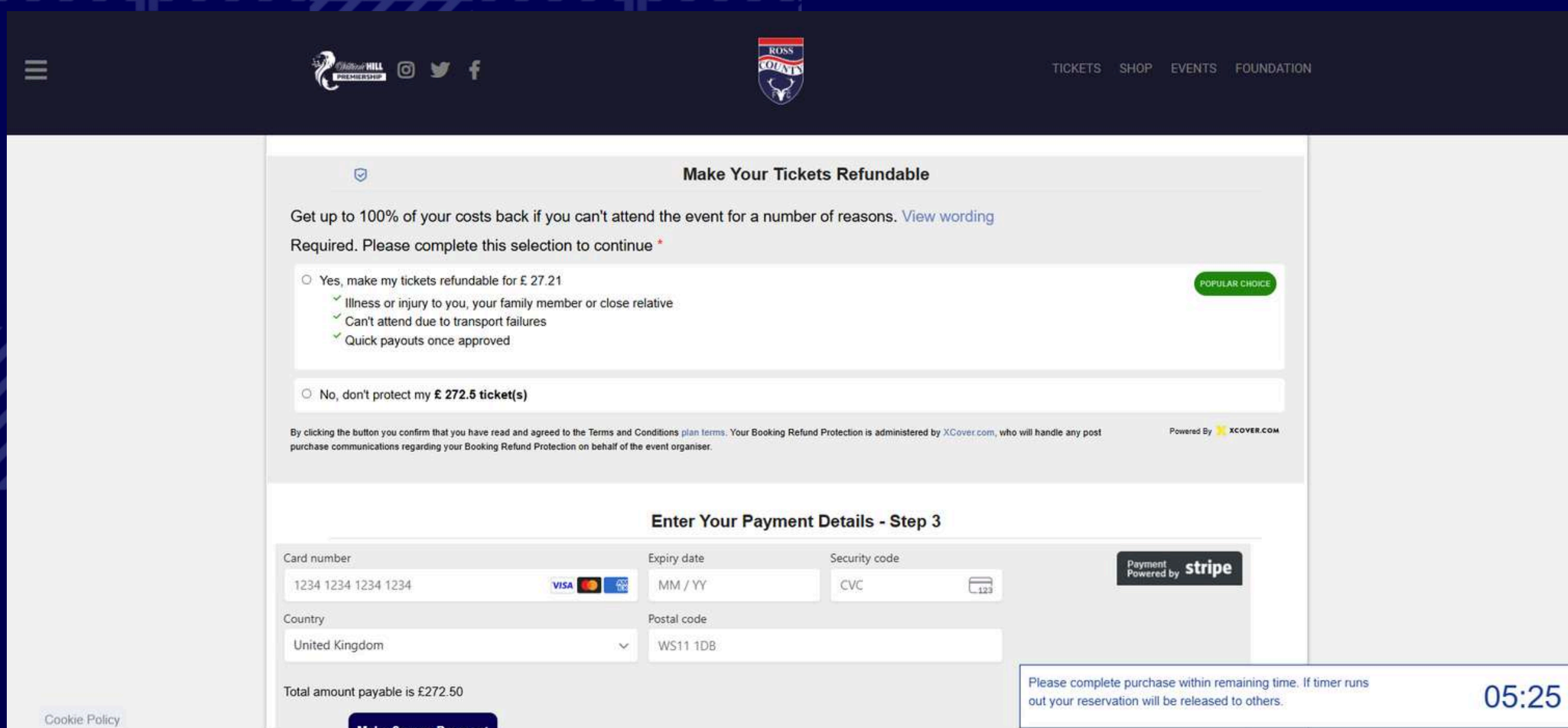
Continue

Please complete purchase within remaining time. If timer runs out your reservation will be released to others. 07:06

- Tick Accept Terms and Conditions
- Select Continue

7 Continue to Payment

- Select whether you would like to add insurance to your tickets.
- Enter your payment options to complete check out.
- You should receive a confirmation email. Please check your spam folders.



The screenshot shows the checkout process on the Ross County website. The top navigation bar includes 'TICKETS', 'SHOP', 'EVENTS', and 'FOUNDATION'. The main content area is divided into two sections:

- Make Your Tickets Refundable:** This section offers a refund protection option for £27.21. It lists benefits such as 'Illness or injury to you, your family member or close relative', 'Can't attend due to transport failures', and 'Quick payouts once approved'. A 'POPULAR CHOICE' badge is next to the 'Yes' option. Below this, there is a 'No, don't protect my £ 272.5 ticket(s)' option.
- Enter Your Payment Details - Step 3:** This section contains a payment form with fields for 'Card number', 'Expiry date', 'Security code', 'Country', and 'Postal code'. The total amount payable is £272.50. A 'Make Secure Payment' button is at the bottom left. A timer at the bottom right indicates 05:25 remaining.

NOTE: Cards - any new cards required will be printed beginning of July. If you have not made any changes i.e. moved seat, changed names. Please RE-USE the same card.