

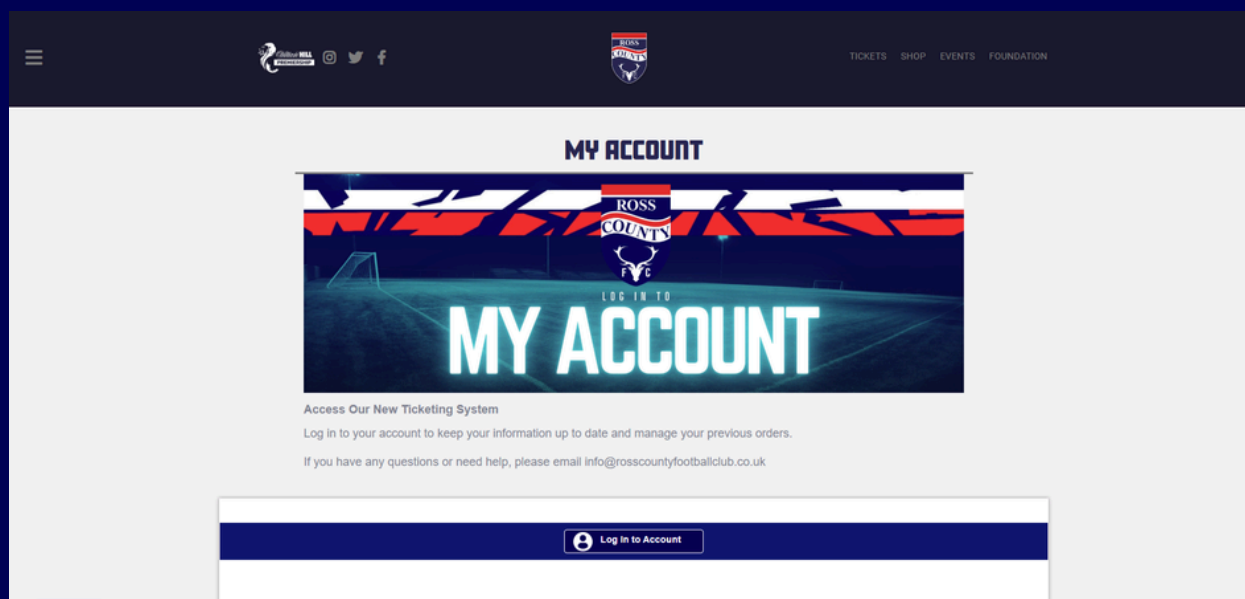
# STEP BY STEP GUIDE HOW TO ACCESS YOUR ACCOUNT



## 1 Accessing your account

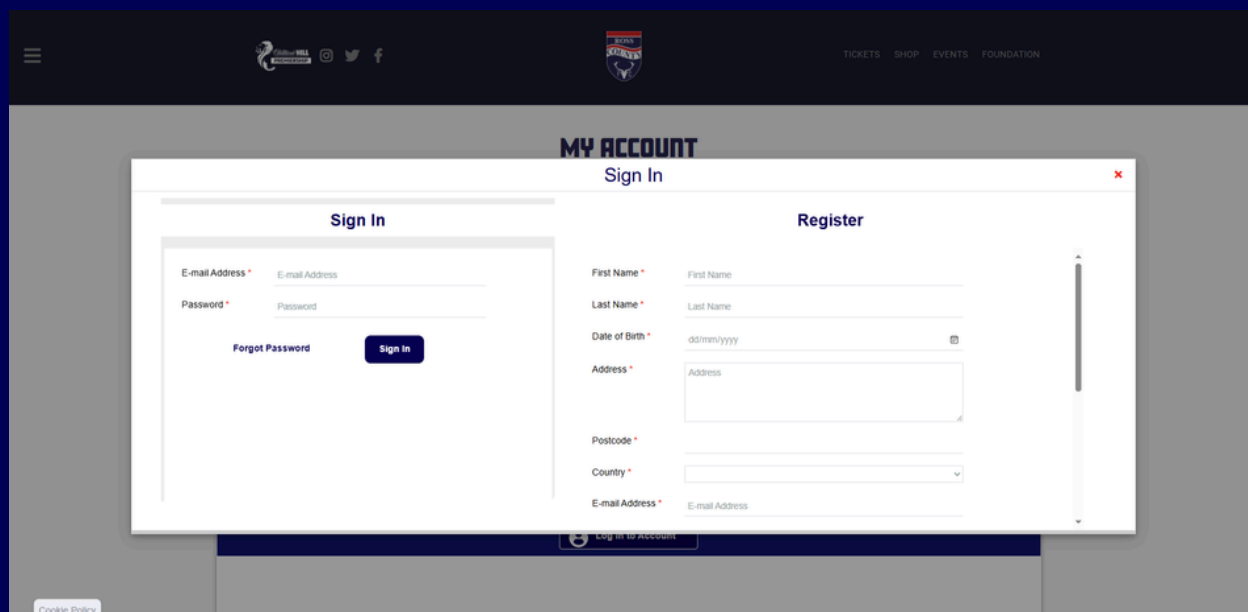
Follow this link to access your account

<https://www.rosscountyfootballclub.co.uk/my-account> Click on “Log In to Account”



## 2 Sign in - when renewing

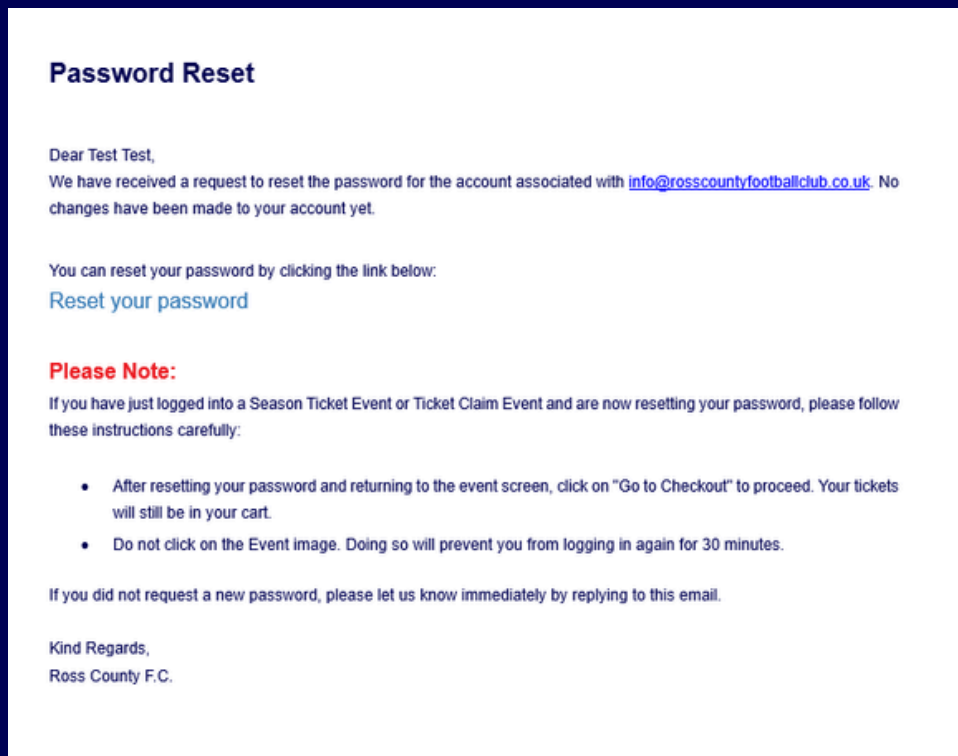
Enter your email and select “Forgot Password”. As you were a Season Ticket Holder with us Last Season your account details have been uploaded to the new system. By selecting forgot password the system will find your account.



**Note: If a forgot password fails to send it means we do not have an active email address linked to an account. Please either email [info@rosscountyfootballclub.co.uk](mailto:info@rosscountyfootballclub.co.uk) or phone the club shop on 01349,860860 to update this for you.**

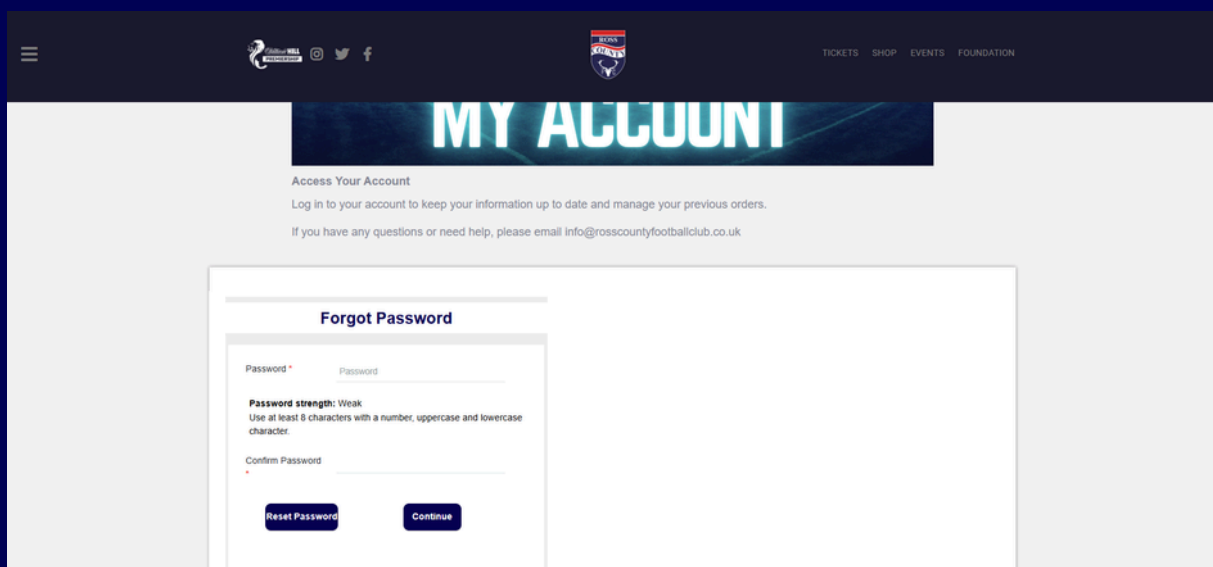
### 3 Reset your password

Check you email for a message from Ross County Football Club forgotten password, be sure to check your junk/spam folder. Press Reset your password.



### 4 Input New Password

Select a password you will remember and select "Reset Password" - Click "Continue"



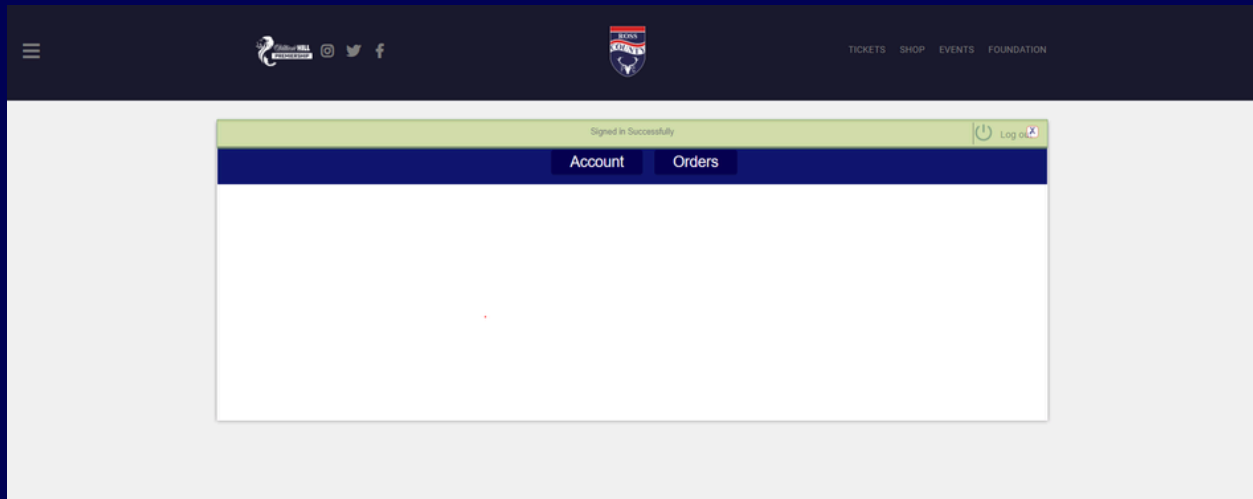
5

## Log in to your account with your new details

You can now select “account” if you would like to update your email, address, contact details and Date of Birth.

To view previous orders select orders

**Note: You will see an order already there for 24/25 season, this was to import your account and seat details.**



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## Input New Password

Select a password you will remember and select “Reset Password” - Click “Continue”

